



Overview

Location: Denver, CO

Type: Privately Held

Company Size: 11-50 employees

Website:

www.alliedjewishseniorhousing.org

Industry: Senior Citizen Support Services

Customer Profile:

Allied Jewish Apartments (AJA) is a non-profit organization in Denver, Colorado that provides both affordable housing to self-sufficient adults who are sixty-two years of age and older and an assisted living program for those who need more care and attention.

Business Situation:

Allied Jewish Apartments was in desperate need of an IT consulting company that could manage their security, improve system reliability, and improve compliance reporting.

Solution:

Allied Jewish Apartments implemented a managed IT services program delivered by NexusTek.

Benefits:

- Reduced IT costs by <> 50%
- Unscheduled downtime has been virtually eliminated
- Strengthened client support, customer service, and compliance reporting capabilities

Allied Jewish Apartments chooses NexusTek to strategically manage their IT infrastructure, eliminating network downtime and reducing their overall IT costs.

“NexusTek has been an invaluable resource. They’re incredibly knowledgeable, and I feel like they’ve got my back. They always know what to do, but they’re never arrogant or condescending. It’s reassuring to work with smart people that treat you well. I know our money is well spent.”

Michael Bloczynski, IT Manger, Allied Jewish Apartments

BUSINESS NEED

Allied Jewish Apartments (AJA) was experiencing issues with their internal business systems and the Resident Computer Center. AJA had fallen victim to an unqualified consultant who was not properly maintaining their IT environment. They were at risk due to dangerous security vulnerabilities and experienced significant server downtime, which in turn affected key business applications, customer service, and productivity. Valuable data was lost.

Additionally, their Great Plains accounting system (now known as Microsoft Dynamics GP) was not being fully utilized because it had not been properly implemented and integrated with other data sources. This made it extremely difficult for AJA to produce reports important to securing HUD funding and maintaining government compliance.

Finally, much of the equipment in the Resident Computer Center was outdated or not working properly.

SOLUTION

AJA selected NexusTek for our methodologies and collaborative, proactive approach to managing IT as a strategic asset. We were able to effectively diagnose the IT issues and stabilize the environment. From there we implemented a managed IT service program featuring real-



time monitoring, proactive maintenance, regularly scheduled consulting visits, and a scheduled equipment replacement program.

RESULTS

By properly maintaining and proactively monitoring AJA's IT infrastructure NexusTek has been able to help AJA reduce IT costs by 50%. Onsite visits have been reduced from 8 hours per week to 4 hours per week, and scheduled downtime has been virtually eliminated. The resulting efficiencies have allowed AJA's network to grow and keep pace with increased business. Client records and other important data have been integrated, strengthening compliance capabilities and customer service.