

CFPD (Colorado Fund for People with Disabilities) chose NexusTek to upgrade their email system using Office 365



Overview

Location: Denver, CO

Company Size: 17 employees

Industry: Non-Profit

Website: www.cfpdtrust.org

Customer Profile:

CFPD (Colorado Fund for People with Disabilities) provides important fiduciary and case management services to 800 people with disabilities and their families throughout the state of Colorado.

Business Situation:

CFPD was concerned about its slow email service, inefficient data storage, and the imminent threat of losing email data.

Solution:

NexusTek implemented Office 365 for CFPD.

Benefits:

- Email download speed has increased tremendously
- Outlook in Office 365 is the email application the organization is already familiar with
- More reliable email system is no longer at imminent risk of losing data
- Staff is able to access email away from the office

“ We chose Office 365 because it comes with Outlook, the email system we are already familiar with using.

I love being able to easily access Outlook when I am away from the office, without needing to use the remote computer. And now our email loads much more quickly and Outlook just comes up!”

– Christi Romero-Roseth, Director of Community Relations, CFPD

Business Need

CFPD (Colorado Fund for People with Disabilities) was very concerned about the level of service they were experiencing with their email system.

While the company was using Outlook, user email boxes were located on a remote server. Upon connecting to the remote server, Outlook would download all new messages and store them on the local PC. This process resulted in unacceptable delays before mail could be viewed, inefficient data storage on individual computers, and high-risk of data loss since individual computers were not backed up.

Solution

NexusTek is expert in implementing Office 365, the cloud-based edition of Microsoft Office, and has implemented it for dozens of clients in the greater-Denver area. CFPD appreciates the technical expertise that NexusTek brings to the table, and trusts that we understand their environment and their priorities as a non-profit.

We listened to our client’s pain-points – the fact that CFPD was concerned with the performance of their previous email; the slowness of their system; the imminent threat that it could not sustain their large number of profiles and amount of data; and that CFPD could not easily access their files and work away from the office. NexusTek implemented Microsoft Office 365 to address CFPD’s concerns and needs.

Results

CFPD is now enjoying their faster, more reliable email system using Outlook with Office 365. Their email now loads much more quickly, data files are no longer at risk of being lost, and mailboxes leverage the virtually limitless storage capacity of the Cloud.

The new Office 365 environment also allows CFPD employees to easily work from home or while traveling since they can access their work files and email remotely.